

# Global Entry™ Program

Information Guide



U.S. Customs and  
Border Protection



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Information guide

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## Global Entry™

The Global Entry™ pilot was developed to implement a single integrated passenger processing system that will expedite the movement of frequent international air travelers. Global Entry™ provides an alternative Passport Control process for pre-approved, pre-screened eligible travelers.

### What are the benefits?

Global Entry™ allows members to enter the United States more quickly by using automated kiosks located in the U.S. Arrivals area of select airports. The Global Entry™ program uses fingerprint biometric technology to verify a registered member and confirm their status.

### Who qualifies?

Participation in the Global Entry™ pilot is voluntary. Only U.S. citizens and Lawful Permanent Residents of the U.S. are eligible to apply for membership.

No person will be eligible for this pilot if they have been convicted of a criminal offense in any country; if they have ever been found in violation of the customs or immigration laws of the U.S. or any serious criminal offense; or provide false or incomplete information on their application. Additionally, no person will be eligible if they are determined to present a potential risk for terrorism, criminality, smuggling, or unlawful immigration. Children under the age of fourteen are not eligible to participate in the test. Children fourteen years of age and older, but under the age of eighteen, will require written consent of a parent or legal guardian.

If an individual does not meet the requirements of Global Entry™, their application will be denied.

### How do I apply?

Global Entry™ utilizes the Global Enrollment System (GES), Global On-line Enrollment System (GOES) application. You will need to sign on to GOES, set up a user account, fill out the application and submit it electronically through the system.

The link for GOES can be found on the CBP web site at [www.cbp.gov](http://www.cbp.gov).

Once CBP has received and reviewed an application, applicants will receive a message in their GOES account with a link to schedule their interview at one of the Global Entry™ Enrollment Centers at participating airports.

## What does it cost?

An application processing fee of \$100 per applicant will be charged at the time of enrollment through GOES. Membership for participants will be valid for the duration of the pilot not to exceed 5 years.

## What documents must I provide with my application?

At a minimum, you must provide a valid machine-readable U.S. passport and one other form of identification at the time of interview. If you are a permanent resident of the U.S. you must provide your machine-readable permanent resident card and one other form of identification that supports your residency claim.

## Penalties for Providing False Information

If you do not provide true, accurate, and complete information in your Global Entry™ application, we may deny your membership in the pilot program. There are severe penalties for knowingly and willfully falsifying or concealing a material fact, or using any false document when you submit the application. Making a false representation may also result in the denial of any other application you may make for any benefit under U.S. immigration laws.

Only approved members can use the Global Entry™ kiosks. Non-members must use the regular inspection lines when they travel. As a Global Entry™ member, you may be subject to compliance checks at any time during the CBP clearance process.

## Completing the Application

Each person who wants to participate in Global Entry™ must complete and submit a separate application. Parents or guardians must complete the application on behalf of children under the age of 18.

Here are details that explain certain parts of the application:

### Personal Information

All fields must be completed. Please specify your citizenship and country of residence where prompted.

## Address history for the last five years

The GOES application process requires that you provide all the addresses at which you have resided within the last five years.

## Employment history for the last five years

The GOES application process requires that you provide all the employers you have had for the last five years. Lack of employment will not disqualify you from being a member if you are otherwise admissible to the U.S. and meet all other requirements. If you were unemployed or a student during the past five years, please provide details in the spaces designated for your employer's name.

## Additional information (eligibility questions)

Indicate any convictions for offenses in any country. Indicate any waivers of inadmissibility to the U.S. that you may have received from CBP or the Immigration and Naturalization Service (INS). Indicate if you have ever been found in violation of any customs or immigration laws.

For background checks, you may be questioned about your full criminal history, including arrests and pardons that may exclude you from the Global Entry™ pilot program.

## Certification

You should carefully read the privacy act statement and the certification statement on the on-line application.

## Enrollment Process

CBP will review the information you have provided on your application to make sure you meet the eligibility requirements. Criminal information databases will also be verified. After initial review by CBP, you will receive a follow-up message in your GOES account inviting you to schedule an interview at an Enrollment Center or a message stating that you have been denied membership.

## The Enrollment Center

When you report to the Enrollment Center, a review of your Global Entry™ application information and a full interview will occur. The principal functions of the interview at a Global Entry™ Enrollment Center include:

1. Interview for admissibility;
2. Verification and validation of identity, proof of citizenship, permanent resident card, and travel documents;
3. Finalize eligibility requirements for membership;
4. Take a digital photograph of your face; and
5. Obtain fingerprint biometric information. Your fingerprints will be used at the kiosk to verify your membership in Global Entry™.

If you are accepted into the pilot program, CBP will:

- Explain the terms and conditions of the Global Entry™ Program; and
- Demonstrate how to use the automated airport kiosk.

## What Else do I Need to Know?

When you use the Global Entry™ kiosk, you will be prompted to insert your machine-readable passport in the passport reader. You will also be prompted to place your fingers on the kiosk for fingerprint verification and to look into the camera, which will then verify your Global Entry™ membership against the biometrics stored in the database.

The personal information you provide, including the fingerprint biometric, may be shared with other government and law enforcement agencies in the operation of the pilot program.

All travelers, including Global Entry™ members, are subject to random examinations by CBP officers.

### How do I declare goods?

As a Global Entry™ member, you must declare all goods you are importing into the United States.

If you are entering the U.S. and are importing goods, you may either use the kiosk to declare goods or you may go to a regular processing lane to declare goods to a CBP officer. For more information see the CBP brochure Know Before You Go.

You will be required to complete the Customs Declaration questions presented on the kiosk; however you will not need to complete the Customs Declaration Form (CBP 6059B) before arrival.

### Are there import restrictions?

- You must report any controlled, restricted, or prohibited firearms or weapons, including mace, pepper spray, and stun guns.
- You must report any controlled, restricted, or prohibited goods, animals, or plants. This includes controlled, restricted, or prohibited substances, endangered animals or species, and fruits and vegetables. For more information, see the pamphlet Know Before You Go.
- If you are carrying over \$10,000 USD or foreign equivalent, in currency or monetary instruments into or out of the U.S., you must declare the currency using the regular inspection line.

## Penalties for Program Violations

CBP Officers will strictly enforce the law. Any time you enter the United States you may be subject to a full inspection. If you violate any condition of this pilot program, or any law or regulation of the U.S., officers may:

- Revoke your Global Entry™ privileges;
- Seize any undeclared goods;
- Issue penalties; and/or
- Start criminal prosecution; and
- Initiate any other legal proceedings as appropriate.

## Need More Information?

You can also get information about Global Entry™ on the CBP web site, [www.cbp.gov](http://www.cbp.gov) and on the DHS web site, [www.dhs.gov](http://www.dhs.gov).





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1300 Pennsylvania Avenue, NW  
Washington, DC 20229

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Web site at [www.cbp.gov](http://www.cbp.gov)

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